

PRIORITY: CITYWIDE

FIRST 100 DAYS

GOAL

ACTIVITIES

OUTCOMES

DEVELOP CITYWIDE STRATEGIC PORTLAND PLAN

Establish a baseline that assesses citywide current performance and trends based on city bureau data



Completed draft baseline indicators of a thriving city.

Complete Service and Program Improvement Workplans



Completed. See [Mayor's Proposed Budget](#).

Complete bureau baseline reports to mark the starting point to improve the quality, efficiency and effectiveness of all city operations



Completed. Bureaus completed reports as part of the budget process. They are posted online.

a) Schedule mid-year check-in on bureau progress towards meeting goals outlined in the Service and Program Improvement Workplans



Completed. These work plans will be part of the adopted budget. They will list 3 key areas of improvement which will be tracked in future years.

Reform Budget Process



Completed. See [Mayor's Proposed Budget](#).
[OregonLive: Groups applaud mayor's proposed budget](#)
[Portland Business Journal: Adams proposes business-friendly budget](#)
[Portland Tribune: Council pleased with Adams' proposed budget](#)
[OregonLive: Portland budget focuses on 'basic needs of the city'](#)

Increase transparency and better facilitate council decision-making

GOAL

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OUTCOMES

a) Establish Bureau Budget Advisory Committees (BACs) with labor, management, and stakeholder representation



Completed. See [Mayor's Proposed Budget](#).

b) Identify bureau programs and services including administrative costs



Completed. See [Mayor's Proposed Budget](#).

c) Working with the BACs, rank bureau programs and services on two scales: core mission and community priority



Completed. See [Mayor's Proposed Budget](#).

d) Get input from the BACs on the service and program improvement workplans noted above



Completed. See [Mayor's Proposed Budget](#).

Complete Bureau Structural Reforms

Sharpen focus and improve services

a) Establish the Bureau of Planning & Sustainability



Completed.
[ORDINANCE No. 182464](#) *Merge the Bureau of Planning and the Office of Sustainable Development into the Bureau of Planning and Sustainability
[ORDINANCE No. 182671](#) *Establish the duties and responsibilities of the Bureau of Planning and Sustainability and amend code to reflect bureau title
[OregonLive: Merging city bureaus places sustainability out front](#)

GOAL

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OUTCOMES

b) Create Bureau of Housing merging housing programs within the Portland Development Commission to the Bureau of Housing



Completed. Created the Bureau of Housing. Co-location will be the initial phase.
[ORDINANCE No. 182465](#) *Transition appropriate budget, functions and staff from the Bureau of Housing and Community Development and the Portland Development Commission and create the Portland Housing Bureau

c) Move workforce training and community development programs from Bureau of Housing and Community Development to the Portland Development Commission



Completed. Effective July 1, 2009

d) Establish the Office of Healthy Working Rivers: create with merged River Renaissance program in the Bureau of Planning with the Superfund cleanup program



Completed. Proposed [budget](#) includes funding and staffing for office.
[ORDINANCE No. 182466](#) *Establish the Office of Healthy Working Rivers
REPORT *Accept report on the status of the Office of Healthy Working Rivers (Agenda Item 536, April 29th)

GOAL

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e) Consolidate all permitting into the Bureau of Development Services: merge seven different city bureaus that take part in the review of a request for permits to develop



Completed. Permitting staff from across 8 City bureaus will now be located in the Bureau of Development Services. All permitting staff will be responsible for meeting standardized BDS turnaround times, establishing predictable fee schedules, creating consistent formal appeals processes, and developing a standardized systems development charge (SDC) program. BDS will update the Council regarding program effectiveness by July 1, 2010.
REPORT *Accept the report on the co-location of permitting functions within the permitting center located at 1900 SW 4th Ave (Agenda Item S-438, April 16th)

f) Study the feasibility of improving Delivery of Direct Services to Customers with a “One Stop” Service Center: providing a “one stop” customer service center where all services government provides directly to individuals or businesses will be available in one physical location

Not completed. This will be a goal for the next 100 days.

Establish regular direct communication with each Portland household



Completed. Online version will be launched on June 1, 2009. First edition will focus on the Federal Economic Stimulus projects in the City.

Initiate external quarterly “Portland City Council Bulletin”